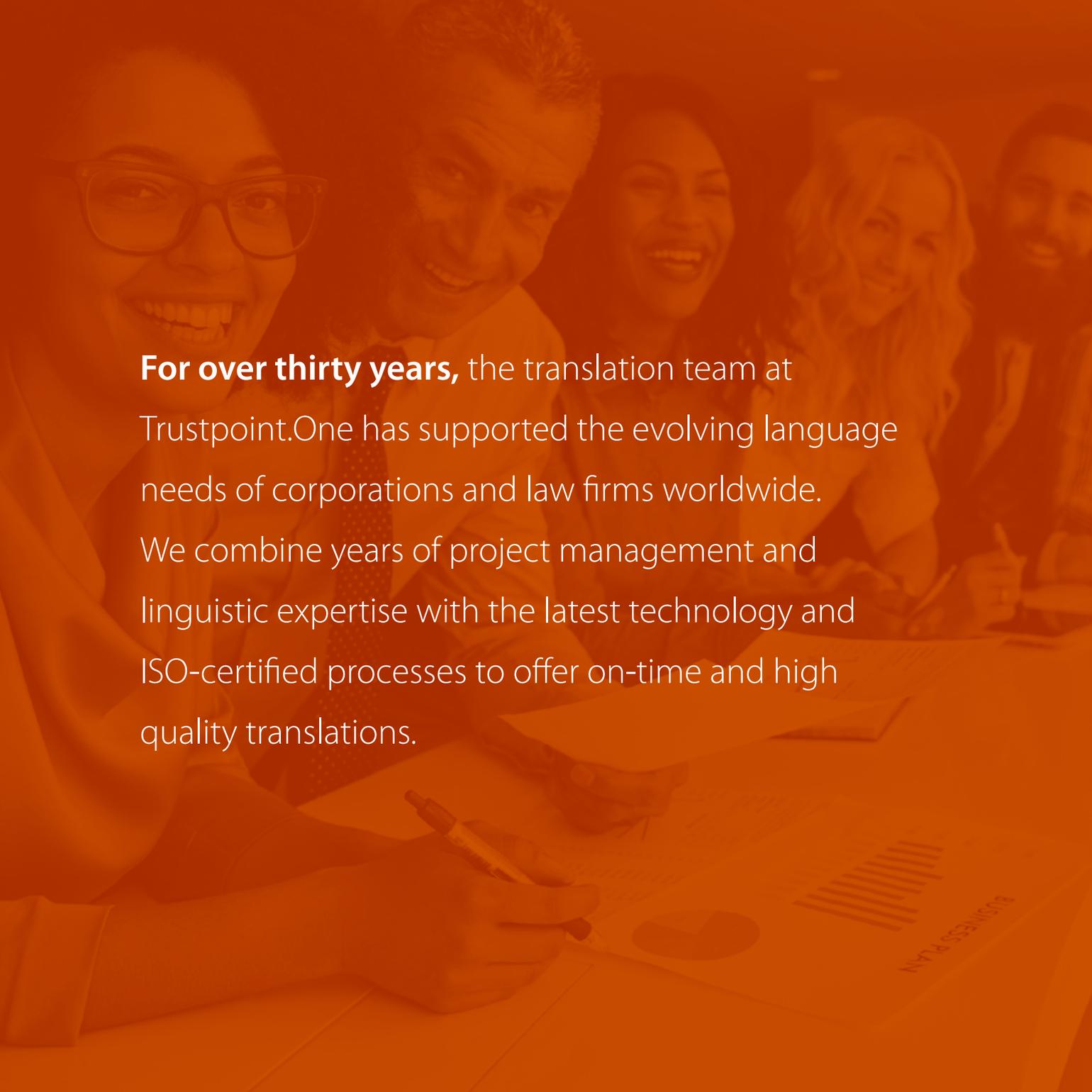




**Your World. Translated.**



**For over thirty years,** the translation team at Trustpoint has supported the evolving language needs of corporations and law firms worldwide. We combine years of project management and linguistic expertise with the latest technology and ISO-certified processes to offer on-time and high quality translations.

# Areas of Expertise.

Our translations are tailored to the specific requirements of your material. Our staff has expertise across a wide spectrum of areas.

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## Compliance & Ethics

Ensure your ethics and compliance material is thoroughly understood worldwide. Prevent corruption and misconduct by educating your global workforce in their language.



## Website & e-Commerce

Whatever your content management system, we can connect and translate seamlessly. No matter the language or location, your message will reach your global audience.



## Legal

We have experience in a wide range of matters, including FCPA investigations, cross-border disputes, arbitrations, antitrust and patent litigation. We are the legal translation experts.



## eLearning & Training

From simple PowerPoint to multi-module courses – we ensure your learners have the same experience in every language. We localize all platforms, including Captivate, Storyline and clients' proprietary development tools.



## Patents & IP

When translating your patents and IP documents, we can work with your foreign agents to ensure timely initial filings and renewals. We also offer patent portfolio analysis to help you manage and reduce costs.



## Human Resources

Allow your global employees to access the same crucial HR content – whether through training courses or directly within your HRIS platform. Translation of custom content for platforms such as Workday, ServiceNow and SuccessFactors.

# Areas of Expertise.

Our large and diverse staff means we always have an expert with specific experience to assign.

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## Technical Publications

From SDS to 300-page user maintenance or installation manuals, Trustpoint delivers. No matter the source file format, you can expect projects delivered on time, in budget, with consistency and accuracy.



## Software Localization

Software demands high quality translation and localization services for continual updates and releases. Our specialists take extra steps to ensure your users will find the localized content works as intuitively as the original English version.



## Clinical Trials & IFUs

Global CROs turn to Trustpoint for certified translations they know will get IRB approval. The source English is translated with the same care as the original English, taking into account the reading levels and any medical terminology used.



## Packaging & Labeling

There might only be a small amount of text, but it must convey many required statements correctly. Whether you have a package for a consumer product being shipped to the EU or an export label for Thailand, Trustpoint can work directly in your design files.



## Marketing

Getting the right tone for your marketing materials requires more than language, it requires local knowledge. Trustpoint takes the challenges out of global marketing so you can increase the return on your investment.



## Corporate Communication

Good employee communication is vital. Whether you have CEO videos, newsletters, or critical mission and vision messaging, Trustpoint has experience managing communications in 40+ languages simultaneously.

# Consider us a Hub.



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## Why Centralize?

We provide a single, unified voice deployed across all channels. This ensures all your materials sound like you, no matter what language they speak.

## It Keeps Improving.

The more we translate, the better we get. Not only do we store frequently used phrases, but our staff becomes more familiar with your voice, increasing efficiency.

# Our Translators

We are constantly evaluating our translators and adding members to our team that fulfill specific, industry-required knowledge.



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## Top Notch Talent.

Trustpoint linguists are thoroughly vetted in accordance with the Translation Services Management Standard, ISO 17100. All translators must have at least one of these qualifications in order to be considered:

- A degree in Translations from a recognized institution.
- An advanced degree and two years of full-time professional experience.
- Five years of full-time translation experience.

## A Global Scope.

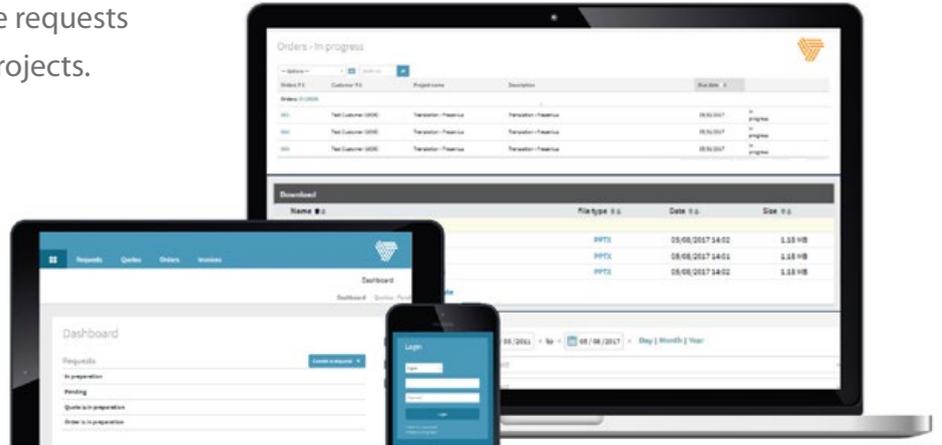
To be fluent in every market requires highly specific local knowledge in both language and regulation. It takes a network of translators with specific industry expertise, localization experts, native speakers, multimedia specialists and professional voiceover artists. Fortunately, we just happen to know a few.

A photograph of three business professionals in a warehouse or industrial setting. On the left, a man in a dark suit and glasses is gesturing with his hands while speaking. In the center, a woman in a light blue suit is holding a tablet and looking towards the man on the left. On the right, another man in a dark suit is listening and looking towards the woman. The background shows industrial shelving and equipment.

**It's not just language,  
it's knowledge.**

# Client Portal.

Our client portal makes the entire process transparent and streamlined. Log on anytime to make and approve requests and track the lifecycle of all projects.



## Mobile Friendly

Track progress and get updates on your phone. Download deliverables on the road, anytime.



## Quotes

Submit, manage, review and approve quotes for all your projects.



## Order History

Every order is easily accessed in the archive, for your reference and convenience.



## Source Files

Uploaded source files are stored and attached to each job, making reference easy.



## Deliverables

Your completed files are attached to each job, downloadable anywhere by any team member.



## Track Spend

Review invoices, create visual reports to view and manage your total translation spend.

# Industries Served



## Legal

From cross-border litigation to internal investigations and IP disputes, we have the experience and resources to support your legal translation needs.



## Financial

We know the critical importance of accuracy in financial reports, whether they are going to shareholders or the SEC.



## Manufacturing

When selling parts across the globe, accurate translations allow you to act in accord with local regulatory and cultural requirements.



## Marketing

Marketing needs to convey the same message across all languages. Our team has the experience to make sure your brand is portrayed consistently in all markets.



## Software

From lines of code to apps, we have the resources to ensure your software will operate consistently across a range of languages and operating systems.



## Life Sciences

The high stakes of IFUs and clinical trials require absolute precision. We offer translations that ensure your products are accurately portrayed in global markets.



## Insurance

From claims processing to building HIPAA compliant workflows, our translations allow you to meet regulatory guidelines and communicate effectively with customers and regulatory agencies.



## Health & Safety

We understand that when it comes to Health and Safety, inaccurate translations could mean life or death and create unnecessary legal battles. Our process ensures accuracy.



## Energy

Our ISO 9001 certified quality management system and industry specific linguists make sure your material meets the requirements for this highly regulated sector.

# Everything Starts with Service.

A particular area of pride for us are our Project Managers. While much of our platform is automated, a variety of tools give project managers the high degree of flexibility our clients expect. As a Trustpoint client, you can rely on your Project Manager to identify translation challenges early-on, when they are easily resolved and save time and money.





## Human Translation

AI and machine translations have made tremendous progress lately. But when the nuance of language is absolutely critical, there is still no substitute for qualified, trained, and certified human translators.



## Quality Assurance

Starting with ISO 9001:2015 certified quality, your content flows through project management, quality control and production processes designed to achieve letter-perfect results, on time, every time.



## Machine Translation

Our machine translations offer solutions in over 80 language combinations. Our MT runs on a secure private network and can leverage translation memory to improve efficiency.



## Translation Memory

A tool that stores previously translated language fragments and reuses them. The system actively learns, allowing for increases in both quality and speed of translation over time.



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