



Review Technology

TAR, Active Learning & Technology
for Managed Document Review

Document review requires a combination of technology and human experience. Trustpoint has a team of technologists who analyze each project and deploy the most helpful technology to achieve maximum efficiency.



Start by Understanding the Data



Not all data is the same. The type, volume, and timeline for data review all effect the technologies available. Our first step is always analysis. We assess the data collected against the timeline and budget, from there we deploy the appropriate technologies to maximize the efficiency of the review.

Open the Toolkit, Get to Work

Once we have examined the data set, we begin applying a series of technologies to extract the relevant data as efficiently as possible. They include:



Tranching

We use TAR/RAR to divide the review corpus into ranked tranches before performing further review and analysis.



Search Terms

Search term testing is essential. We test for responsiveness first to save our clients time and money in the review.



Threading

Automatic use of email threading helps improve the review rate and accuracy of each review team.



Iterative Process

Technology is only as good as the process behind it. Ours is proven, with each step bringing us closer to resolution.



Hit Count Analysis

Hit reports allow teams to test a variety of search term families without running individual searches.



Fuzzy Logic

Our tools can operate in degrees of truth, not simply true / false. This helps keep all relevant data in the review work flow.



Suppression

Excluding irrelevant data is important for efficiency. We identify file types, sender domains, and file paths for exclusion.



Near Duplicates

Near-Duplicate information clogs the review process, distorts the search, and is a waste of precious time. We identify them early.



Cluster Recognition

Concept-based Boolean searches reduce the flood of "keyword-responsive" documents not pertinent to the matter.



Stemming Reports

Search that returns matches for all variations of a word, rather than just the word itself. This process reduces the need for multiple queries.



Concept Search

Our Search tool finds conceptually similar information that's most relevant to a case but may escape key word searches.



Pre-Tagging

We develop a common set of tags or labels that apply to all documents, using responsiveness and privilege screens.

A group of four diverse professionals (three men and one woman) are gathered around a laptop in a meeting. They are all looking at the screen with interest. The man in the foreground is pointing at the screen. The woman behind him is looking at the screen. The man on the left is looking at the screen. The woman on the right is looking at the screen. The background is a blurred office setting.

Active Learning

Active learning, the newest addition to Relativity, learns from your team's coding decisions and uses them to continuously deliver the documents that matter most.



The review team begins coding documents immediately, Active Learning monitors the decisions in real time and serves the next document from its queue.



As your project progresses the engine gets smarter, analyzing the coding decisions and constantly refining its understanding of what's most responsive.



Human review and refinement provide the learning engine with additional insight to further refine it's efficiencies.

Core Team Synergies

When combined with our use of core teams across multiple engagements, the efficiencies of Active Learning become apparent. Institutional knowledge is retained, and each subsequent project experiences efficiencies and faster ramp up times that are unavailable to newly trained teams.

An Efficiency Engine

Set-up is minimal. You can take a 100,000 document project from setup to review in under 10 minutes. Reviewers simply log in, click a button, and start reviewing. The queue is continuous, so administrators don't have to worry about next steps and can easily monitor the results from a single dashboard.

Is Technology Always the Best Solution?



Not always. Not every data set responds to TAR & predictive coding. In our experience, one must evaluate and balance various factors before deciding on a technology. Is all data present? Is it language or number heavy? How large is the total set? Each of these variables contributes to choosing an informed strategy.

Two examples of a simple but effective search term plus “eyes on” review strategy. It isn’t always the technology that matters, it’s knowing how and when to use it.

Government Subpoena

Original dataset	1.34 million document
Estimated original review cost	\$2.51 million
Final dataset after optimization	741,000 documents
Actual review cost	\$1.39 million
Client savings \$	\$1.12 million
Client savings %	45%

45%
Cost Savings

Commercial Litigation

Original dataset	1.20 million documents
Estimated original review cost	\$1.2 million
Final dataset after optimization	437,000 documents
Estimated final review cost	\$399,500
Client savings \$	\$800,500
Client savings %	67%

67%
Cost Savings

A photograph of a mountain range with snow-capped peaks, overlaid with a warm, orange-toned gradient. The text "Our Mission: Deliver What Matters®" is centered in white.

Our Mission: Deliver What Matters®

Priority One. Customer support is a cornerstone of our commitment to you. Every division and every solution is supported by a dedicated team that is here to make your life easier.





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