



RemotePro™ FAQ

Frequently Asked Questions

What is RemotePro?

RemotePro is an all-in-one, purpose-built videoconferencing and exhibit management platform designed as a solution for attorneys and court reporters working in remote and hybrid proceedings. The platform optimizes remote depositions with fully-integrated video conferencing, exhibit management, sidebar rooms, video capture, real-time streaming and in-proceeding testimony review tools with searchable speech-to-text streaming.



What is different about RemotePro?

RemotePro is an all-in-one platform designed for remote testimony and exhibit management. Web-based and intuitive, designed for one screen. Conducting depositions on RemotePro allows the parties to focus on the matter at hand and not be held back by technology. ScriptSync, a unique feature in remote platforms, captures individual voices to create an audio playback as well as searchable speech-to-text for review during the proceeding. This all-in-one platform integrates both video conferencing and exhibit management on one screen.

Is RemotePro secure?

Yes. Both the audio and video streams are encrypted end-to-end and protected by industry-standard AES-256 technology.

Which browsers are compatible with RemotePro?

RemotePro is compatible with the latest versions of both the Google Chrome and Microsoft Edge browsers.

How many participants can attend a RemotePro deposition?

RemotePro can support up to 50 HD video participants via PC, Mac, or iOS devices

Do I need to use separate videoconferencing and exhibit management programs on RemotePro?

No. The platform was built to provide high-quality video conferencing and exhibit management integrated on one screen.

Do I need to use two screens with Remote Pro?

The pop-out picture function on RemotePro allows you to use two screens but the platform was designed to be fully functional on a single screen.

Can I join by computer audio? or by telephone?

Joining by computer audio, telephone or a combination are all options.

Can opposing counsel see my documents before they are introduced?

No. Documents uploaded to the platform are not visible to other participants until the introducing party reveals them.

Which exhibit file formats does RemotePro support?

RemotePro natively supports PDFs, image files (.png, .jpg) and office files (Word, PowerPoint, & Excel) which are automatically converted to the PDF file type. All other file types are currently supported via screen share including video clips.

Can I stamp exhibits?

Exhibit stamping is built into the platform with intuitive controls that provide a workflow to mimic being in the same-room. Tracking previously stamped exhibits during the deposition and showing when placing a stamp on a new exhibit makes exhibit sequencing easier.

Who can annotate exhibits?

Annotations can be done by anyone given permission by the exhibit owner, as well as the host. Our exhibit permission controls allow the attendee who introduced the exhibit to control who has the ability to annotate their exhibit.

Can opposing counsel introduce exhibits during cross-examination?

Yes, deposition participants may upload and share their exhibits when they are ready to begin questioning.

What witness annotation tools are available?

Standard annotations included are freehand drawing, shapes (such as a box or circle), highlight, underline and strike-through.

How is screen sharing different from exhibit presentation?

Screen sharing provides a controlled view of a screen or application rather than full access to a deposition exhibit.

How is a "Privacy Shade" used during screen sharing?

The privacy shade is automatically turned on when screen sharing is started, it blocks the list of exhibits uploaded to help prevent screen sharing your exhibit list. This helps to keep exhibits that have not been introduced on the record private while screen sharing.

Are breakout rooms available on RemotePro?

On RemotePro, our version of secure breakout rooms are Sidebar rooms available for use throughout the deposition. While the matter is off the record, each of the four sidebar rooms may be locked from the inside of the room (similar to an in-person conference room). No need for a host to assign attendees to a Sidebar room. Once participants have entered, anyone in the room can lock the Sidebar so no one else is able to join. Conduct private conversations that are not able to be recorded.

How does video work on RemotePro?

A legal (remote) videographer is required to capture the deposition. The videographer manages going off and on the record as well as monitoring the quality of the video.

What is ScriptSync?

Script Sync is RemotePro's in-proceeding review tool. ScriptSync records isolated audio segments for review purposes during the deposition, converting the audio segments to text. Providing the ability for participants to search as well as playback audio segments of the deposition. The speech-to-text tool that acts as an assistant to the

attorney for instant review purposes during the proceeding and as a back-up recorder for the court reporter for transcription purposes after the proceeding. It provides audio redundancy, and eliminating crosstalk by capturing individual voice tracks, converting it to text, and providing the ability for participants to search and playback audio segments of the deposition during the deposition.

Does ScriptSync replace Realtime?

No. ScriptSync is not a replacement for a real-time reporter and does not provide that high standard of accuracy. ScriptSync is not exportable and only available during the deposition.

Is a rough transcript available from ScriptSync?

No. ScriptSync does not produce a rough transcript.

Can I play back ScriptSync clips during the deposition?

Yes, ScriptSync audio can be played during the deposition to review what was said on the record. ***Be sure to mute your audio if not wearing headphones

How is the final transcript from prepared? Any differences from when ScriptSync is not available?

No. The court reporter captures the record and produces the final transcript. The court reporter may use ScriptSync if participants were speaking over each other during the proceeding to confirm what was spoken.

Any other questions?
We're happy to talk.

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