



EDISCOVERY

# Intelligent eDiscovery Through Applied AI

The AI team at Trustpoint. One specializes in  
the most complex cases.

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## Collaborative AI

Fluency in the latest technology is the cornerstone of our approach. We utilize a combination of industry-leading software (Relativity) combined with our own propriety AI solutions. The result? An unparalleled expertise in understanding and simplifying complex data sources.

## Dedicated Infrastructure

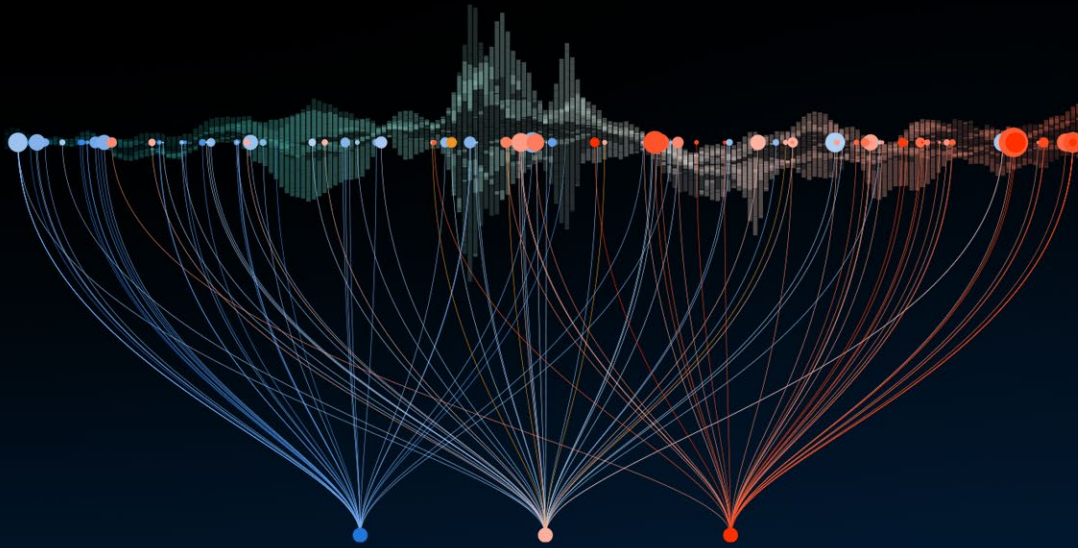
Our growing national foot print exists to meet your eDiscovery & data privacy requirements. Over 1,200 contract review attorneys in 9 dedicated review centers nationwide. Redundant, SOC2 Type2 certified data centers, and virtually unlimited data storage capacity.

## Breadth of Capability

Trustpoint has the technology, tools and expertise to support end-to-end eDiscovery across multiple matters and industries. Capabilities include forensic collections, early case assessment data processing, managed review, deep review, analytics, and production.

## Specialized Support

Our entire customer support system is designed around eDiscovery. Over the years, we've got it down to a science. You'll have a member from each department on your team, from technology to litigation support. This means you have all the support you need, and questions get answered within minutes.



## Simplify

AI in eDiscovery is all about making order out of chaos. It's about reducing huge volumes of data into clear, finite, and actionable items.

## AI Designed for eDiscovery

The AI team at Trustpoint specializes in Artificial Intelligence enhanced workflows to address increasing data volumes and data sources. From streamlining review to preservation of new media, our approach applies to every phase of eDiscovery.



### 1. Find Key Evidence

Reveal supporting and adverse evidence after reviewing as few as 1000 documents.

### 2. Identify Custodians

Find out who is communicating with whom, how often, and about what. Identify potential custodians of interest based on actions with already identified custodians.

### 3. Identify Subjects

Our experts use NexLP's prebuilt AI models and active learning tools to identify big-picture categories and granular topics of conversations.

### 4. Train TAR Engine

With better examples and a Continuous Active Learning TAR method, quickly train the TAR engine for review.

### 5. Search Term Analysis

Conduct more effective search term negotiations or challenge the completeness of your opponent's production with our search term analysis.

### 6. Document Review

Review documents more efficiently by using concepts and relevance already classified and identified by the AI systems.

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# Breadth of Capabilities

## Forensics & Collections

Our solution lets you immediately initiate, investigate, analyze and collect structured and unstructured electronically stored information (ESI) globally, regardless of state, format or location. We can collect and analyze even the newest data sources with a minimally invasive approach.

## Early Case Assessment

Accelerate understanding through AI-driven insights. With the latest machine learning technologies, enhance your legal team's understanding of your data before review.

## Document Review

Trustpoint provides managed and virtual document review augmented with Artificial Intelligence. Using a process-driven, multi-modal methodology, our workflow achieves better results at a lower cost.

## Data Management

As a Best-in-Service Partner with Relativity®, we pair our clients with the latest technology to give you an advanced data hosting system that delivers exceptional customer service backed by seasoned professionals and first-class data security. Our data centers are SOC 2 Type 2, ISO 27001, Privacy Shield, and HIPPA certified.

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# Focus on Review

## Deep Review

Our Deep Review process proceeds traditional review. Using our AI engine, we analyze your data to find custodians and subjects that may be overlooked by traditional methods. It's all about getting the clearest possible understanding of your data before the review process begins.

## Nationwide Infrastructure

For larger review projects, Trustpoint maintains nine dedicated review centers with over 1,200 review seats nationwide. Our process-driven approach produces reliable and repeatable results. We'll take care of all the day-to-day logistics. Get daily, weekly or monthly reports according to your needs.

## Virtual Review

We use the same process whether the review is virtual or centralized. We start by selecting talent with a proven track record of review success. We add in multiple layers of quality control and reporting to ensure the most efficient and accurate review possible. With virtual review, you can experience faster ramp times, as your ability to obtain & retain expertise is not geographically constrained. Plus, the savings can be significant.

## Choose us for Your Most Complex Cases

Our clients face dynamic and evolving legal and data landscapes. With increasing data volumes and data sources, complying with burdensome discovery requests can be complex. This is where Trustpoint excels. We help clients avoid discovery pitfalls and target the important data so they can focus on the merits of their case.

## Growing Data Needs AI

The exponential growth of data requires a new approach to discovery. Data has gone from residing in a handful of sources to residing in a staggering number of locations. Our expert teams and AI workflows manage the extraction, processing and preservation of all your data, no matter where it resides.

### YESTERDAY'S DATA SOURCES



### TODAY'S DATA SOURCES



## Specialized Support

We want a response time of less than five minutes when our customers reach out, so we use what we call pods. A pod is a select team of high-level managers who guide your project through the entire eDiscovery process, each one as qualified as the next. The person who answers your question is the same person who solves the problem. No requests to get shuffled between departments, no passing the buck. We cut the clutter, get to the point, and give you a response in minutes.

