E-DISCOVERY

Managed Services with the Emphasis on *Service.*

Updated June 2022

People First

Everything starts with our commitment to superior service. With Trustpoint, you're never in a queue and you're never left waiting for a resolution.

Priority Response

We aim to respond as soon as possible, usually within minutes. To do that we use what we call pods. A pod is a team of high-level, multi-disciplinary project managers that are qualified to field questions on every aspect of eDiscovery. And since our pods are deployed on a follow-the-sun methodology, there is always someone available to answer your question within minutes.

Interview: [Work Backwards From a Smiling Customer](#)

Interview: [Is Managed Services Right for You?](#)

CEO Interview: [Building a Service-Oriented Company](#)

No Barriers

Great customer service is easy to say, but can only be proven through experience. That's why we've removed the traditional barriers to entry. We're trying to make this as easy as possible.

Contracts Optional. We don't require one to begin working together. We're happy to start small.

Contract Flexibility. When we do make it official, we have tremendous flexibility on terms.

Easy Migration. No penalties, no migration fees & no Relativity license required.

Technology: Everyone has Relativity, but that doesn't mean all Relativity is the same. Ours have some significant enhancements, including:

Our popular AdminNow™ makes Relativity more user friendly with custom dashboards and control.

Our custom collaboration tool imports from Slack, Teams, Texts and more - directly into Relativity. Learn more.

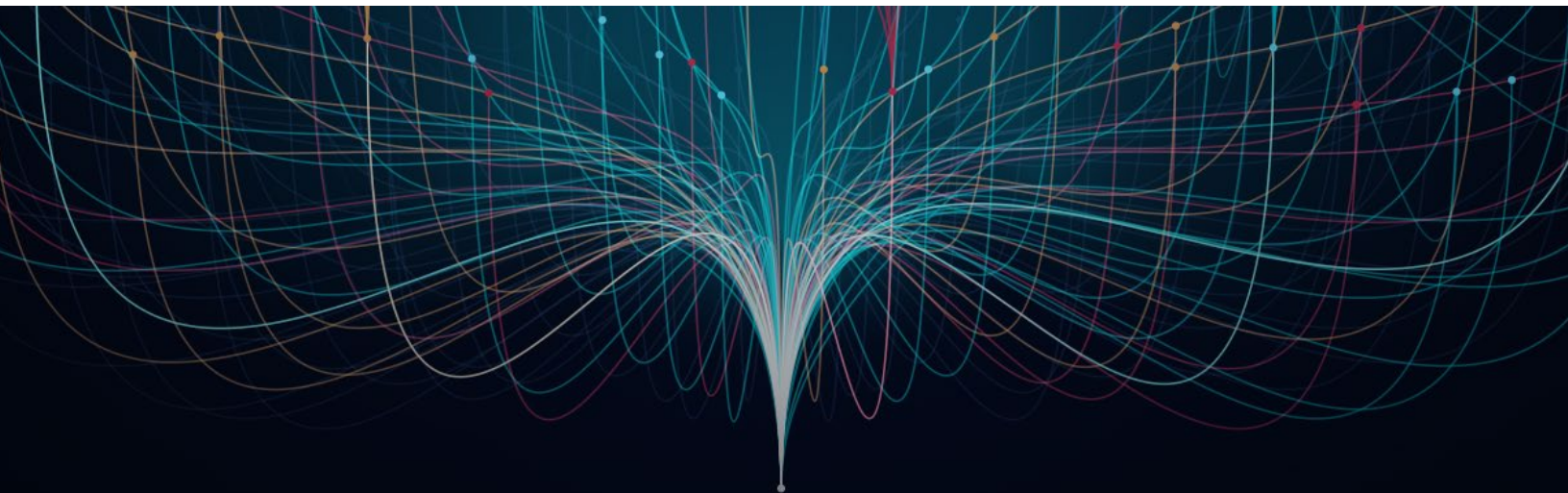BreachResponse™ - A proprietary software and workflow that cuts post-breach review costs by 50%. Learn more.

Our system boasts a 99.99% uptime, as recorded by Service Uptime, the website monitoring company.

Our Veritone partnership integrates advanced Ai data management, PII redaction & facial recognition technology.

Translations: Machine and human translations available, any language, any subject, anytime.

From Data to Evidence

Our team of Ai specialists has developed a custom process that finds evidence faster and earlier in a case. This leads to better, more informed legal decisions and massive savings. We typically see savings of over 30% on document review, which can easily equate to seven figures in a single project.

Let's Talk: info@trustpoint.one